



A message to our existing members and visiting patients

At Mill Hill Dental Practice, the health, wellbeing and safety of our members, visiting patients and staff is our first priority.

While we are very much aware and understand our patients being concerned about COVID-19, we want to reassure you that as a family practice, we are monitoring the developing situation extremely closely and we are following all advice issued by the Chief Medical Officer, Public Health England. Public Health England and the British Dental Association's current advice is that maintaining high standards of Oral hygiene and nutrition is an important part of staying healthy and protecting against the risk of coronavirus (COVID -19).

There have been no actual or suspected cases of the coronavirus (COVID -19) at our practice. If this situation changes, we will act quickly to protect our members, visiting patients, employees and local communities by reporting this.

Our highly experienced cleaning service follows Public Health England and World Health Organization guidelines to ensure that best cleaning practices are always delivered. We ask that you take these steps, which are consistent with government advice:

- Please do not come to the practice if you are unwell.
- Keep your hands clean, wash regularly and thoroughly, for at least 20 seconds with soap and water.
- Always carry tissues with you and use them to catch all coughs and sneezes and then bin the tissue - then wash your hands with soap and water or use a sanitiser.
- Please continue to access the magazines and leaflets in our waiting area if preferred but discourage young children from putting their hands in their mouths after reading books or accessing the lovely wishing well.
- Please use the sanitiser and paper towels provided within the treatment rooms.
- If you think you may have encountered the virus, please follow the government advice, and self-isolate in the first instance. This is available on our website.

We look forward to seeing you soon and please ask one of our team members if you have any additional questions. We'll keep you updated as the situation evolves.

Best wishes,

Dr Maggie Andi BDS MJDF RCSEng and team

Owner and principal dentist, Mill Hill Dental Practice